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 A group blog by Mirjam Baumberger in General



Fridays' Swyx Tip #13: L4xx & L5xx series speaker mode switching



Entry posted by Tom Wellige November 29, 2019

440 views

From 2009 to 2011 [mirjam baumberger](#) wrote a great blog, the "**Fridays' Swyx Tip**". Every Friday she posted a tip regarding the usage of SwyxWare and connected tools and devices. As the old forum is offline, this article series will be restored here again over the time. Please note that some information in this article series might not be valid anymore with current SwyxWare versions.

This blog article was originally posted on 27.02.2009 00:11

Dear Swyx Users

Do you know that you can switch between handset and speaker phone while in a conversation?



A call center agent but you on hold and you are listening to music on your Swyx Phone handset. If you want hear the holding music on the speaker of your desk phone, you can do so by pressing the speaker button. Keep the button pressed until the handset is on back on the phone.

Now you can let go of the speaker button and continue listing to the music on hold via the phone's speaker.

NOTE:

By keeping the speaker button pressed while putting the handset down, the conversation will not be disconnected !!!



If your Swyx Phone supports hands-free mode you can continue your conversation on the speaker. Otherwise pick up the handset and continue your call with the center agent.



Have a good weekend and happy Swyxing...

Regards

Mirjam

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